

Usability Testing Report

Testing Methodology:

Our testing methodology was to create a Figma interactive prototype and to share that with classmates. We shared our prototype design with class members in our interaction design projects class, as well as some classmates from our other classes. We shared our design with some non computer science students to gather a wider range of opinions and feedback. We gave the users the prototype and asked them to complete a few basic tasks like view a job listing, view the users information in the profile page, check on current applications, and to change their location.

Participant Feedback:

We received a good amount of feedback on our prototype and it showed us some of the potential issues that could arise when using our site. It was a good opportunity to take a step back and let the users give both positive and negative feedback on our site. Here is some of the feedback that we received:

Message Tab isn't showing when clicked

- There was an error during the prototype presentation where a user was not able to use the message tab we planned out.

Permissions for location

- Users wanted to change location to Charlotte even though it was already on it.

Searchbar / Search Result

- Users wanted to have a search feature to find specific jobs rather than viewing by listing time and filters.

Filter directly correlates to location set

- One user was facing issues in finding the location icon to set their location.
Another user wasn't aware that there's a component which helps in changing location.

Was stuck in my application page

- There was an error during the prototype presentation where a user was not able to get out of the application a page we planned out.

Upload the resume file to profile

- Users would like to be able to upload resumes to their profile.

Add eligibility based

- Currently we have the website designed where all jobs are presented to you regardless of your education level. User said that we should add jobs based on eligibility.

Guest viewing only

- Currently our website is going to be account based only and not allow viewing listings for non account holders, we will need to add a guest status that changes the site so when a guest clicks on something, it redirects to the sign up page.

Design Adjustments:

Here are some of the design adjustments we made after receiving the feedback:

Message Tab isn't showing when clicked

- We ended up fixing the prototype to respond when the message tabs was clicked

Permissions for location

- We implemented a popup menu that requests the users permission to have their location.

Searchbar / Search Result

- We ended up adding a search bar at the top of the page.

Filter directly correlates to location set

- We ended up highlighting the location component whenever a user logs in or gets to the job listing page.

Was stuck in my application page

- We ended up fixing the prototype to allow the user to get out the application page

Upload the resume file to profile

- We added the ability for users to upload their resume to be saved in their profile and the ability to pull it up and view it.

Add eligibility based

- We've added filters for job listings based on education level.

Guest viewing only

- We have added a guest status that allows users to view listings but they are not able to apply or make lasting changes without an account.

Final Prototype Evaluation:

We have implemented the necessary changes to our Figma prototype based on the feedback from previous usability testing, and the results have been promising. Users found the updated site easier to navigate, and they were able to complete the designated tasks more efficiently. The adjustments made in response to earlier feedback, such as refining the layout, improving the flow of interactions, and simplifying key features, have had a positive impact on user experience. Overall, users reported a smoother, more intuitive experience, demonstrating that the changes have successfully addressed previous pain points.

After conducting another round of usability testing, we received additional feedback, but this time, it was more subjective in nature. Users provided opinions on aspects like color choices, text fonts, and placeholder images, but none of these suggestions had a significant impact on the overall usability of the site. While we appreciate the insights on these visual and aesthetic elements, the feedback did not highlight any critical issues that would necessitate major changes. We have already addressed all prior concerns, and the site is now functioning smoothly with a user-friendly design.

FIGMA LINK:

<https://www.figma.com/proto/Q8mrgcyloqHv5GoR74obnB/Job-search-portal-Design?node-id=54-3874&scaling=scale-down&content-scaling=fixed&page-id=54%3A3874&starting-point-node-id=2020%3A1615>

Charlotte, NC

[Jobs](#)
[My Applications](#)
[Messages](#)

Filters

Working Schedule

- ☒ Full Time
- ☒ Part Time
- ☐ Internship
- ☐ Freelancing
- ☐ Volunteering

Employment Type

- ☒ On Site
- ☒ Hybrid
- ☐ Remote

Salary Range

\$2,000

\$12,000

[More Filters](#)

Recommended Jobs

2 hours ago

Front End Developer

Full Time

In Person

\$150K to \$200K

San Francisco, CA

Details

4 hours ago

Back End Developer

Full Time

In Person

\$180K to \$200K

San Francisco, CA

Details

5 hours ago

UI/UX Designer

Full Time

In Person

\$150K to \$200K

Seattle, WA

Details

Charlotte, NC

[Jobs](#)
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My Applications

Approved (2)

Front End Engineer - Pineapple

Applied 3 weeks ago

UI/UX Engineer - Pineapple

Applied 3 weeks ago

In Process (2)

Front End Engineer - Pineapple

Applied 3 weeks ago

Front End Engineer - Pineapple

Applied 3 weeks ago

Saved (2)

Front End Engineer - Pineapple

Applied 2 weeks ago

Front End Engineer - Pineapple

Applied 2 weeks ago

Rejected (2)

Front End Engineer - Pineapple

Applied 3 weeks ago

Front End Engineer - Pineapple

Applied 3 weeks ago

Front End Engineer

at Pineapple

Published 2 months ago · Applied 3 week ago

Applied

Shortlisted

Interviewed

Approved

Apr 10, 2024

Apr 10, 2024

Apr 10, 2024

Apr 10, 2024

Application Status

Congratulations!

You have been selected for the position of **Front end engineer** at **Pineapple**. We are thrilled about the opportunity to have you join our team. To proceed with the next steps, please reach out to the Hiring manager through the Messages section of your account. They will provide you with all the necessary information regarding the onboarding process and address any questions you may have. We are here to assist you every step of the way and look forward to welcoming you aboard.

Charlotte, NC

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Back End Engineer

at Pineapple

\$150k to \$200k

On Site

Full Time

San Francisco, CA

Job Description

- Work with a team of engineers to build products that will change the world, write code that impacts millions of users
- Help to drive the product vision, design and implement new user-facing features
- Optimize web applications to maximize speed and scale
- Write client-side code for web-based applications
- Create fast, easy-to-use, high-volume production applications
- Develop for desktop, mobile, and tablet devices
- Build next-generation web applications with a focus on the client side
- Develop web applications for multiple platforms

Requirements

- 5 years of experience in software development
- BS or MS degree in Computer Science or related technical field
- Experience with front end technologies and/or front end frameworks
- Experience with web technologies
- Experience with user interface design
- Experience with user experience design
- Experience with web development

About the company

Pineapple is an American multinational technology company that specializes in internet-related services and products, which include online advertising technologies, search engine, cloud computing, software, and hardware. It is considered one of the Big Four technology companies, alongside Amazon, Google, Microsoft, and Facebook. Pineapple, and Mouthbook, Giggle was founded in September 1998 by Larry Page and Sergey Brin while they were Ph.D. students at Stanford University in California. Together they own about 14 percent of its shares and control 56 percent of the stockholder voting power through supervoting stock. They

San Francisco, CA, USA

Posted 2 hours ago

★★★★★

Apply Now

Save for later